

## YOU'RE FACING UNPRECEDENTED CHALLENGES. WE CAN HELP

The COVID-19 Pandemic is causing massive upheaval:

- Workforces are undergoing a rapid transition to **remote work**
- **IT staff are scrambling** to address demand for enabling and supporting remote work on networks built for brick and mortar deployments.
- **Connectivity** and bandwidth are being **challenged to perform at optimal levels**
- National and international supply chains are disrupted. **Sourcing hardware and other IT necessities is challenging.**
- **Employees** now do more **work on personal devices**, opening the door to increased security risks.

### OVERCOMING CHALLENGES IN A NEW WORLD OF UNCERTAINTY

Companies need to adapt –and do it quickly– to survive in today’s chaotic environment. Not only do you need to provision remote workstations for remote workforces to efficiently get their jobs done; you must also secure these vulnerable networks against data privacy leakage. With the FBI reporting an increase in phishing attacks from COVID-19<sup>1</sup> and the risks introduced by operating on home networks that lack the hardened in-depth defense of a corporate network, organizations are struggling to deal with an unparalleled surge in risk. Frontier can help you.

## Connectivity

PROBLEMS	SOLUTIONS
<ul style="list-style-type: none"><li>• Ensuring there is enough bandwidth to give your remote users quick, reliable access to critical network applications and data.</li></ul>	 <b>Internet Access</b> <ul style="list-style-type: none"><li>• Provides reliable and scalable Internet access backed by our MEF 2.0 certified network, a comprehensive SLA and speeds up to 10G.</li></ul>
<ul style="list-style-type: none"><li>• Providing seamless connectivity to shared resources enabling your IT team to connect all your datacenters and sites giving end-users access to the applications and data required.</li></ul>	 <b>Ethernet and Managed Wave</b> <ul style="list-style-type: none"><li>• Connect your intranet with speeds scalable up to 100G with 99.999% availability based on our SLA.</li><li>• Offer several configurations to meet your specific traffic pattern and business network segmentation needs.</li></ul>

## Collaboration

PROBLEMS	SOLUTIONS
<ul style="list-style-type: none"><li>• Streamlining communications and accelerating decision-making processes for a distributed workforce</li><li>• Offering a single point of contact for customers, suppliers, and partners</li><li>• Making sure everyone on your team is within virtual reach, anywhere at anytime</li></ul>	 <b>Frontier AnyWare</b> <ul style="list-style-type: none"><li>• A fully managed, cloud-hosted, unified communications and collaboration solution including voice, chat, video and screen sharing.</li><li>• Enables teams to collaborate anywhere and on any device.</li><li>• Provides uninterrupted connectivity for a seamless work experience.</li></ul>

<sup>1</sup> <https://www.ic3.gov/media/2020/200401.aspx>

## Managed Networking & Security

PROBLEMS	SOLUTIONS
<ul style="list-style-type: none"> <li>Granting your remote users secure access to applications, data and voice services.</li> <li>Protecting your most critical digital assets against malware, hackers, and ransomware.</li> </ul>	 <p><b>Managed Firewall</b></p> <ul style="list-style-type: none"> <li>An extra layer of protection for your network, applications, end points and data.</li> <li>Enables new and secure communication channels for remote workers (IPSec VPNs)</li> <li>Secures web traffic.</li> </ul>
<ul style="list-style-type: none"> <li>Remote network monitoring and management for IT teams</li> <li>Ability to prioritize and segment network traffic and to optimize application performance</li> </ul>	 <p><b>Managed SD-WAN</b></p> <ul style="list-style-type: none"> <li>A unified view of your network through a centralized cloud-based portal.</li> <li>The customer portal enables rapid deployment of network changes and hardware configuration updates remotely.</li> <li>Enables traffic segmentation to secure sensitive data.</li> <li>Active/Active configuration optimizes bandwidth allowance usage.</li> </ul>

## Cloud Managed Solutions

PROBLEMS	SOLUTIONS
<ul style="list-style-type: none"> <li>Access office desktop files and applications</li> <li>Ability of IT team to remotely manage applications</li> </ul>	 <p><b>Managed Infrastructure</b></p> <ul style="list-style-type: none"> <li>Workers access their office workstations without needing multiple VPNs slowing down the network.</li> <li>As a managed service provider, Frontier can help set up VDI (virtual desktop interface) environments, enabling remote and secure access to office applications and data through a virtual workspace.</li> </ul>
<ul style="list-style-type: none"> <li>Protecting digital assets and maintaining operational continuity</li> <li>Allowing IT admins to manage their DR environments and remote failover</li> </ul>	 <p><b>Managed Business Continuity</b></p> <ul style="list-style-type: none"> <li>A fully managed, speedy failover process, from Cloud to Cloud or On-Prem to Cloud.</li> <li>Minimize disruption with always-on connectivity for employees, customers, partners and guests.</li> </ul>

**Nearly 400,000  
 Enterprise customers  
 trust Frontier**

Frontier Business is ready for the future of business where connectivity needs grow exponentially, infrastructure demands become more distributed and your Information Technology (IT) needs grow more complex. We have the solutions, processes and technical expertise to help you manage their complexities – today – with confidence and efficiency. You must be agile, dynamic and responsive to the technological needs of your customers, employees and partners. Frontier Business can help you with the right solutions at the right time.

